How to Get Help

Documents and Job Aids

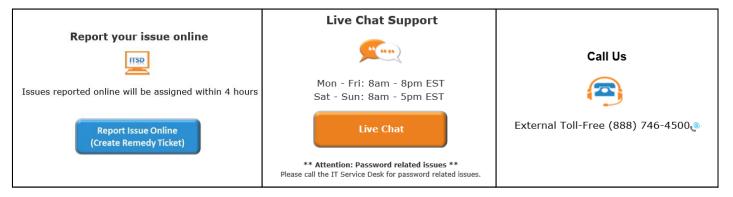
- There are answers to many setup issues on this website under Setup Instructions.

 Issues with your Monitors? See *Dual Monitor Setup* or *Change Screen Resolution*
- If you are connected to the Progressive Network.....

Type Help in your browser and search the Knowledge articles

Still need assistance?

Contact the Service Desk by submitting a Ticket Online, Chat with a technician or call.



*If you cannot work and still have a Thin Client, please disconnect your Dell Mini, reconnect your Thin Client and submit a Ticket Online. Please include "HBA Dell Mini" in your description of the issue. You can continue to work on your Thin Client until contacted by the Service Desk technician.